




To to learn more about these courses, please contact:

Kim Marshall (she/her)
Project Director

 kmarshall@tiaontario.ca

 416-483-1691

 Skills That Travel

Map your own path with a career in tourism.

Tourism is a career that will take you places—whether you want hands-on experience, leadership opportunities, or skills you can carry into other industries. It's flexible, fast-growing, and always people-focused.

This brochure is your roadmap to the **Skills That Travel** program. Inside, you'll find a collection of courses and training streams built for every stage of your career journey. From entry-level foundations to advanced skills, it's all laid out to help you choose the pathway that fits your goals.

See what's possible with skills that travel.



CareerLaunch Training Path

For job seekers **starting their careers** in tourism.

Workplace Essentials

emerit
™ Tourism HR Canada

10 Hours

Certificate

Online, Self-Paced

Course Topics

Communication, professionalism, customer service, teamwork, adaptability, workplace safety, and time management.

CareerRecharge Training Path

For job seekers **building sector-specific skills**.

Bundle 1: Core Service Skills

OTEC

2 Hours

Online, Self-Paced

Course Topics

Inclusive service, de-escalation strategies, handling difficult situations.

Bundle 2: Working in Teams + Self-Regulation

H W T C

1 hr 45

Online, Self-Paced

Course Topics

Teamwork, communication, conflict resolution, and soft skills for workplace success.

Explore our custom training pathways — designed for every career stage.

CareerCraft Training Path

Choose a **focused program** to prepare for **specific roles in tourism & hospitality**.

Supervisor

emerit
™ Tourism HR Canada

6 Hours

Online, Self-Paced

Course Topics

Leadership, communication, managing teams, operations, DEI, and safety.

Event Manager

emerit
™ Tourism HR Canada

23 Hours

Online, Self-Paced

Course Topics

Event planning, design, risk management, evaluation.

Front Desk Agent

emerit
™ Tourism HR Canada

8 Hours

Online, Self-Paced

Course Topics

Guest services, reservations, arrivals & departures, financial transactions.

Housekeeping Room Attendant

emerit
™ Tourism HR Canada

7 Hours

Online, Self-Paced

Course Topics

Shift prep, cleaning tasks, guest relations, safety & security.

Line Cook

emerit
™ Tourism HR Canada

7.5 Hours

Online, Self-Paced

Course Topics

Kitchen operations, food preparation, bakery, breakfast, and safety.

Food & Beverage Server

emerit
™ Tourism HR Canada

6 Hours

Online, Self-Paced

Course Topics

Service skills, product knowledge, banquets, wine/beer/liquor service.