

# Professional Development Series Schedule



Programs offered through the Orillia Area Community Development Corporation  
22 Peter Street South, Orillia - [www.orilliacdc.com](http://www.orilliacdc.com)

## Upcoming Workshops/Events

### October 16th

### "Apprenticeships"

Time: 8:30 am to 10:30am  
Cost: FREE  
Location: CDC Office at  
22 Peter Street South, Orillia

*Learn more about the apprenticeship process in Ontario, what the benefits and financial supports are to you as an employer to hire and train apprentices within your workforce. Explore the tools that other employers are using locally to identify the key skills needed within their current workforce.*

*Food & Refreshments will be provided.*

### November 19th

### Win Customer Loyalty with Service Excellence

Time: 8:30am to 12:30pm  
Cost: \$40.00 (incl HST)  
Location: City of Orillia-  
Couchiching Room  
40 Andrew Street

*Professional Melissa Blair, "Training for Change", will take you through the many factors that affect customer service and how to adjust. Learn service quality factors, mood meters, customer needs, image and impact and more through this essential workshop for any business.*

*Refreshments and light snacks included.*

### November 20th & 21st Part 1 Core Joint Health & Safety Training

Time: 8:30am to 4:30pm  
Cost: \$350 (incl HST)  
Location: CDC Office,  
22 Peter Street South

*CDC in partnership with Canadian Business Health Management Inc. JHSC provides this requirement - MOL approved training. Learn mandatory requirements coupled with interactive learning tools. Participants will leave with information necessary to carry out their roles to meet their responsibilities of Joint Health & Safety*

For registration info, please call Jacqueline Bayley at 705-325-4903 x107 or email [jbayley@orilliacdc.com](mailto:jbayley@orilliacdc.com)



Federal Economic Development Agency for Southern Ontario

Simcoe Muskoka Workforce Development Board

Agence fédérale de développement économique pour le Sud de l'Ontario

### Supporting Partners

Simcoe Muskoka Workforce Development Board	Township of Oro-Medonte
City of Orillia EDC	Ramara Township
Severn Township	County of Simcoe EDO
Lakehead University	Georgian College
Ramara Chamber of Commerce	Ontario's Lake Country
Orillia Chamber of Commerce	OMA
Oro-Medonte Chamber of Commerce	Northern Lights
Downtown Orillia Management Board	

### Upcoming workshops

(visit [orilliacdc.com](http://orilliacdc.com) for more information)

Nov 26th - "Health Safety & the Law including Competent Supervisor" Training